

Direct Debit Request



ABN 35 716 138 273

PO Box 30
Acacia Ridge Qld 4110

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accounts @pefoods.com.au
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(PE Foods means Pastelor Pty Ltd trading as PE Foods ABN 35 716 138 273 – Debit user ID 326677)

I/we request and authorise PE Foods to arrange payment by way of the Direct Debit System, by debiting my cheque or savings account as described in the form below for payment of my account conducted with PE Foods.

Customer Number

Customer Name

BANK / CREDIT UNION ACCOUNT DETAILS

Name and Address of Financial Institution (Please Print)

Account Name (Please Print) (Given Name & Surname/Company or Business Name ACN / ABN)

BSB

Account Number

Customer Signature
(if joint account all signatures are required)

Date

I/we acknowledge that this Direct Debit arrangement is governed by the terms of the Client Service Agreement received from PE Foods (Debit User ID 326677)

THE APPLICATION MUST NOT BE FAXED. PLEASE RETURN THE FORM BY MAIL TO:

PE Foods, PO Box 30, Acacia Ridge, Qld 4110

PE Foods Pay Plan – Client Service Agreement

Our commitment to you,

Drawings arrangements:

We will advise you, in writing, the details of the PE Foods Pay Plan drawing arrangements [amount; frequency; commencement date] at least 7 days prior to the first drawing.

Where the due date falls on a non business day, we will draw the amount on the next business day.

We will not change the amount or frequency of drawings arrangements without your prior approval.

We reserve the right to cancel the PE Foods Pay Plan drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your rights:

You may terminate the PE Foods Payment Plan drawing arrangements at any time by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 5 business days prior to the due date.

You may stop payment of a drawing under the PE Foods Pay Plan by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 5 business days prior to the due date.

You may request change to the drawing amount and/or frequency of PE Foods Pay Plan drawings by contacting us and advising your requirements no less than 5 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly [outside the PE Foods Pay Plan arrangements] you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution.

Your commitment to us,

Your responsibilities:

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account, is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to receive the PE Foods Pay Plan drawings is transferred or closed.

It is your responsibility to arrange with us a suitable alternate payment method if you wish to cancel the PE Foods Pay Plan drawing.